

Bulletin 2021-06

March 3, 2021

Operational Changes to Regional Offices and Field Centres, Including Closures

As a result of restructuring at the Alberta Energy Regulator (AER) over the past year, we have created new operational (or service) areas for our field centres and regional offices. Consequently, their email addresses have changed and are now specific to the operational area. These changes are presented in the table below and are effective immediately. Office phone numbers and mailing addresses have not changed.

We have also closed or will be closing the following field centres as part of our efforts to reduce costs:

Wainwright Field Centre	Closed November 1, 2020
Midnapore Field Centre	Closed March 1, 2021
High Level Field Centre	Closing Fall 2021

Their staff members will continue to provide services, just either remotely or from a different physical location.

Field centre or regional office Previous email address	Operational area New email address
Medicine Hat Field Centre MedicineHat.FieldCentre@aer.ca	Field Operations, South FieldOpsSouth@aer.ca
Midnapore Field Centre (closed on March 1, 2021) Midnapore.FieldCentre@aer.ca	
Drayton Valley Field Centre DraytonValley.FieldCentre@aer.ca	Field Operations, West FieldOpsWest@aer.ca
Red Deer Field Centre RedDeer.FieldCentre@aer.ca	
Edmonton Regional Office Edmonton.FieldCentre@aer.ca	Field Operations, Central FieldOpsCentral@aer.ca
Slave Lake Regional Office SlaveLake.FieldCentre@aer.ca	

Field centre or regional office Previous email address	Operational area New email address
Bonnyville Field Centre Bonnyville.FieldCentre@aer.ca Wainwright Field Centre (closed on November 1, 2020) Wainwright.FieldCentre@aer.ca	Field Operations, East FieldOpsEast@aer.ca
Fort McMurray Regional Office Fort.McMurray@aer.ca	Field Operations, Northeast FieldOpsNortheast@aer.ca
Grande Prairie Field Centre GrandePrairie.FieldCentre@aer.ca High Level Field Centre (closes Fall 2021) HighLevel.FieldCentre@aer.ca	Field Operations, Northwest FieldOpsNorthwest@aer.ca

We have updated the map at www.aer.ca > Providing Information > About the AER > Contact Us > [Regional Maps and Contacts](#) to show these new operational areas and closure of the Wainwright and Midnapore Field Centres. We have also updated the voluntary self-disclosure form for voluntarily reporting a noncompliance, available on the [Compliance Assurance](#) page of our website. Other regulatory documents will be updated on an ongoing basis. For the moment, emails sent to the old addresses will be forwarded to the new ones.

If you have any questions, please contact our Customer Contact Centre by phone at 403-297-8311 (1-855-297-8311) or by email at inquiries@aer.ca.