

Bulletin 2026-11

March 18, 2026

Invitation for Feedback on Revisions to *Directive 037: Well Servicing Operations*

We are seeking feedback on updates to *Directive 037: Well Servicing Operations* (formerly known as *Service Rig Inspection Manual*). This directive includes new and updated requirements for well servicing operations, including wireline, snubbing, coiled tubing, and heavy oil operations. The directive applies to the upstream petroleum, geothermal, and brine-hosted mineral resource development industries.

To provide feedback on the proposed revisions to *Directive 037*, complete the [public comment form](#) on our website. Comments in other formats can be emailed to engagement@aer.ca (Microsoft Word documents preferred) or mailed to Alberta Energy Regulator, Suite 1000, 250 – 5 Street SW, Calgary, Alberta T2P 0R4. Feedback will be accepted through **April 17, 2026**.

All feedback received will be reviewed and may be used in finalizing *Directive 037*. Personal information is collected by the AER under section 4(c) of the [Protection of Privacy Act \(POPA\)](#). Comments may be processed using “automated systems” (e.g., AI tools), and the AER may use the personal contact information you provide for follow-up communication related to your feedback. Access is limited to authorized AER personnel and will not be disclosed except as permitted under section 13 of *POPA*. If you have questions about how your personal information is managed, please contact inquiries@aer.ca.

The revised edition of *Directive 037* is available on our website at www.aer.ca. If you have any questions, contact our Customer Contact Centre by phone at 1-855-297-8311 or by email at inquiries@aer.ca.